

Holiday and Long Weekend Rate Policy

Purpose:

To provide clear and consistent guidelines for applying rate adjustments during statutory holidays and long weekends, ensuring transparency and fairness for all private retreatants and group guests.

1. Definition

For the purpose of this policy:

- Holiday refers to federally or provincially recognized statutory holidays, including but not limited to:
Family Day, Easter, Victoria Day, Canada Day, Labour Day, Thanksgiving, and Remembrance Day.
- Long weekend refers to the Friday–Monday period connected to these holidays.
- Rate adjustments apply only on the actual calendar day of the holiday, unless otherwise approved by management.
- Accommodation refers to overnight lodging and meals provided as part of a private retreat or group stay.

2. Rate Adjustment

Booking Type	Rate Adjustment	Applicability
Private Retreats	+15%	Applies to the accommodation rate on the day of the holiday.
Group Bookings (e.g., retreats, workshops, organizational stays)	+25%	Applies to facility and/or accommodation rates on the day of the holiday.

3. Applicability

- The adjusted rates apply only when a booking includes the actual holiday date.
- Regular rates apply to all other days before or after the holiday within the same booking period.
- Rate adjustments apply to:
 - Overnight stays
 - Facility or meeting room rentals (for group bookings)
 - Day-use bookings occurring on the holiday

4. Booking and Payment Terms

- Holiday rate details will be clearly communicated at the time of booking.
- A non-refundable deposit of 25–50% is required to confirm bookings during holiday periods.
- Full payment is due a week prior to arrival, unless otherwise specified.

5. Cancellations and Refunds

- Standard cancellation policies apply unless otherwise stated.
- Due to high demand during holidays, cancellations made less than a week before arrival are non-refundable.

6. Review

This policy will be reviewed annually in September, ahead of the following year's rate schedule.